Emergency Contact - 24/7 whilst you are Travelling

If in any event you need support whilst traveling, please email our office on sthmelb@helloworld.com.au, alternatively you can call during business hours on +61 3 9696 7979

For EMERGENCY after hour's assistance, please call: +61 414 468 592 Please do not send a text message to this phone as it will not be received.

We recommend that in the event there is an emergency please make urgent contact with your Travel Insurance provider for immediate assistance.

Your final itinerary will provide you with the information of airlines and ground operators utilised, including hotels, rail, cruises, day tours, car hire.

Please make contact with the airline/ground handler if you have any concerns or queries with a specific product you are booked on.